## **NSGC Activity Certificates**

For some NSGC provided activities, certificates are available for instant download upon completion of the activity. These activities are outlined below. For all other CEU activity certificates, review Where to Find and Track Certificates.

## **NSGC Online Courses**

Upon completing an online course in the NSGC Education Center, you can immediately download your CEU certificate. Visit our website <a href="here">here</a> to access the NSGC Education Center. Once in the Education Center click on <a href="May Learning">My Learning</a> and select the **Grades** tab to view your completed courses and certificates. If a course certificate is not showing for you, please contact <a href="may nsgc@nsgc.org">nsgc@nsgc.org</a>.

Please note, to earn CEUs for an online course you must achieve a minimum 80% passing score on all course module quizzes. There is a 3-time retake limit for all online course quizzes. Partial course credit is not available.

## **NSGC Annual Conference**

Since 2015, NSGC has not been emailing CEU certificates for the NSGC Annual Conference. Rather, they are available for immediate download after completing your evaluations of the session and conference. If you did not download your certificate after completing your evaluations, please use our Missing Certificate Request Form and be prepared to provide the year of the NSGC Annual Conference you attended, your name and your NSGC User ID.

## **NSGC Conference Recordings**

Certificates for NSGC Conference Recordings are available in the <u>NSGC Live Learning Center</u> immediately after you successfully complete the recording and pass the required quiz. For questions on accessing your purchased recordings or downloading certificates, please contact <u>multiviewmediasupport@multiview.com</u> or visit their <u>website here</u>.

Please note, the NSGC Live Learning Center where the conference recordings are accessed is on a website that is separate from the NSGC website and run by another company, Multiview. NSGC staff members cannot access the website backend or obtain information about your account or certificates without going through Multiview Support.